

HOUSING CABINET MEMBER MEETING

Agenda Item 92

Brighton & Hove City Council

Subject:	Homelessness Grant – CLG Grant Allocation 2010/11		
Date of Meeting:	3 March 2010		
Report of:	Director of Housing, Culture and Enterprise		
Contact Officer:	Name:	James Crane	Tel: 29-2933
	E-mail:	james.crane@brighton-hove.gov.uk	
Key Decision:	Yes	Forward Plan No. HSG 14786	
Wards Affected:	All		

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 To advise the Cabinet Member for Housing of the Department of Communities and Local Government (CLG) Homelessness Grant Allocation for 2010/11 and to seek approval for the allocation of the grants for 2010/11 amongst external agencies and internal teams to the further to work of the Council's Homelessness Strategy.

2. RECOMMENDATIONS:

- 2.1 That the Cabinet Member for Housing approves the allocation amongst external agencies and internal teams as set out in Appendix B which is presented in Part 2 of the meeting.
- 2.2 To note the progress and outcomes of funded services from this grant funding in 2009/10 set out in Appendix A of the report.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 The Homelessness & Housing Support Directorate of the CLG makes an annual grant allocation to local authorities to supplement general fund expenditure on homelessness.
- 3.2 Funding from the Homelessness Directorate is intended to supplement main sources of funding to promote new and innovative services that tackle and prevent homelessness more effectively. In addition to the primary focus of preventing homelessness, reducing the use of temporary accommodation and continuing to reduce the levels of rough sleeping, the DCLG continues to pay particular attention to tackling youth homelessness and development of schemes to address worklessness in every local authority area.

- 3.3 Brighton & Hove has been allocated £855,000.00 for 2010/11, the same amount as 2008/09 and 2009/10. Although there is no reduction in grant there is an impact of inflation on the costs. Services have been prioritised according to their contribution to meeting the objectives set by the DCLG and their contribution to local strategies and effectiveness.
- 3.4 As part of the proposals for allocation of funding, no inflation has been added to contract values.
- 3.5 The performance outcomes are from 2009/10 are set out in Appendix A of the report. However, there are a couple of instances of excellent performance that are worth noting in the body of the report.
- 3.6 Sussex Central YMCA, who are contracted to prevent youth homelessness achieved a prevention rate in 68% of cases of those under 25 year olds approaching them for assistance when threatened with homelessness during 2009/10.
- 3.7 Additionally CRI have maintained rough sleeping levels at 73% lower than in 2001.
- 3.8 Also of note are two new projects that have received funding from the innovation fund that was set up to encourage projects to establish new ways of working with single homeless people. Brighton Housing Trust has received funding to establish “working hostels” in the city. This 18 Bed project provides support for single homeless people in danger of losing employment. This Project has already been noted by the Department of Communities and Local Government in a good practice guide.
- 3.9 Additionally, *Voicemail4all* will see the launch of a project offering free voicemail facilities for single homeless people to keep them in touch with accommodation and health services and will also help them stay in touch with other family and support networks.

5. CONSULTATION

- 5.1 As part of the preparation of this report, the relevant legal and financial officers have been consulted
- 5.2 Consultation has been held with the Culture and Enterprise Departmental Management Team Housing Strategy Leadership Team

6. FINANCIAL & OTHER IMPLICATIONS:

6.1 Financial Implications:

The Homelessness Strategy Grant for 2010/11 is £855,000 which is unchanged from the previous two financial years. This will fund the initiatives set out in

Appendices A and B of this report and will supplement general fund expenditure on homelessness.

Finance Officer Consulted: Neil J Smith

Date: 25/1/10

6.2 Legal Implications:

There are no legal implications. There is the proposal to put the Psychology service out to tender – this has to be done using correct procedures and should not present any legal implications. No Human Rights issues are raised.

Lawyer Consulted: Simon Court

Date:25/1/10

6.3 Equalities Implications:

The Council's impact equality scheme as well as covering the main equalities strands has a number of key inclusion groups. Of the eleven key inclusion groups nine of the categories affect people who are at a greater risk of becoming homeless including those with mental health and substance misuse, unemployed and those fleeing domestic violence.

The client group includes some of the most vulnerable people in the city, who face multiple barriers to housing. Providing these extra services for this group will enable access and prevent homelessness.

6.4 Sustainability Implications:

The Commissioning of these services is in accordance with sustainability objectives.

6.5 Crime & Disorder Implications:

The provision of a grant to CRI to provide a rough sleepers and street services team is in part aimed at the reduction of rough sleeping, street drinking and begging within the City. CRI are actively engaging with persons known within the City to reduce the amount of time that they spend on the street and also lead in carrying out rough sleeper counts and street drinking audits along with other Voluntary Sector partners and the Police

6.6 CRI are the lead agency addressing issues such as third party reporting of offences carried out against rough sleepers and street drinkers and in the Community Responsibility Protocol, which looks at how hostels and day centre's manage the local environment to reduce anti social behaviour of residents and how the local community can be encouraged to assist in identifying and reporting problems to the team.

6.7 Risk and Opportunity Management Implications:

There are no significant risks attached to the proposals in this report

6.8 Corporate / Citywide Implications:

The local area agreement implementation of these services reflects the priorities for the city as set out in the Homelessness Strategy, to prevent homelessness, reduce the use of temporary accommodation and keep the number of rough sleepers as near to zero as possible.

7. **EVALUATION OF ANY ALTERNATIVE OPTION(S):**

- 7.1 The Council has developed a number of complimentary strategies to deal specifically with the issues that arise in the event that some one is threatened or actually becomes homeless. In 2009 the Council launch the Single Homelessness Strategy setting out the key objectives and priorities to deal with rough sleeping and associated issues of single homelessness. This compliments the Homelessness Strategy 2008 and the Youth Homelessness Strategy 2007.
- 7.2 The aims of the strategies focus on prevention of homelessness and where homelessness occurs, looks at some of the underlying issues such as health, employment, basic and life skills training to offer people the right support at the right time. These strategies have been developed with other Council departments and voluntary sector partners to enable people to develop their full potential and aim to live as independently as possible
- 7.3 Projects are discussed with the CLG at regular intervals as they are key to the Council meeting targets such as the reduction of rough sleeping to as near as zero as possible, the reduction in the use of temporary accommodation by 50% by March 2010 and the continued reduction in the use of bed and breakfast for sixteen and seventeen year olds.

8. **REASONS FOR REPORT RECOMMENDATIONS**

- 8.1 The Homelessness Grant allocation is given to the Council by the Secretary of State of the DCLG to further the work that the Authority carries out towards activities connected with homelessness under the provisions of section 31 of the Local Government Act 2003.
- 8.2 The Council is required to allocate the funding to further the work that assists it in reaching the targets and priorities both nationally and locally.

SUPPORTING DOCUMENTATION

Appendices:

- A.DCLG grant funded services 2010/11
- B. DCLG grant allocation 2010/11 - amounts

Documents in Members' Rooms

None

Background Documents

None

Grant allocation £855,000 to be dispensed to the following organisations:

Funding withdrawn from the following:-

1. Sussex Central YMCA (formerly Hove YMCA)

Respite Scheme Voids

The Sussex Central YMCA Respite Scheme has been running since 2008. Initially run as a pilot scheme. The project aims to provide five respite beds in young people's projects in the City. Part of the pilot identified the high costs of voids due to the rapid turn over of clients. The scheme was fully funded in the last financial year, providing support to both young people and their families with an emphasis on maintaining the young person within the family home. This smaller grant was to cover the cost of the high void turn arounds.

The project has now established its self and the finance to cover the cost of the higher turnover of voids should now be made as part general management charge to residents. This will not affect the funding of the two worker posts detailed below.

Reduced funding from: -

2. Brighton and Hove City Council

Housing Options Move-on- Officer

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L 27 Number in TA	Number in TA 156	Reducing Inequality by increasing opportunity Make better use of public money	Objective 3 Priority 11,12,13,14	Youth Homeless Strategy Objective 5 Priority 16,17 Single Homeless Strategy Priority 5 Objective 16

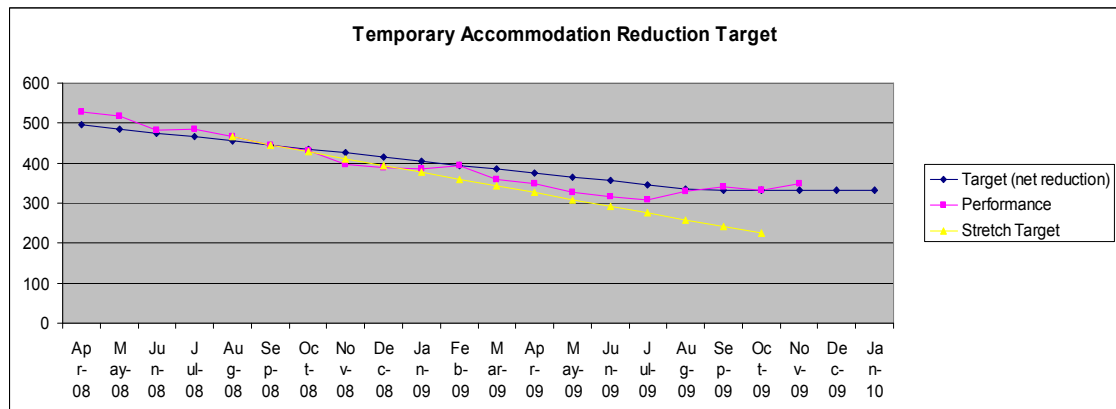
This post was created in 2008 to assist the Council in achieving the Temporary Accommodation Reduction programme. Communities and Local Government set a national target of all local authorities to reduce the number of households in temporary accommodation by 50% by March 2010.

The Move-on Officer post has been pivotal in dealing with cases in temporary accommodation and ensuring that people are aware of the move on options that are available to them. It is anticipated that the target will be achieved by the 31st March.

As part of the exit strategy the temporary accommodation team will look to main stream the funding of this post in the staffing compliment of the section to maintain the reduced level of people in temporary accommodation To facilitate this the post will be funded for a further three months from the homelessness grant allocation.

Outcomes for 2009/10

This post has moved 91 cases into the private rented sector. 22 where moved before the Council accepted a housing duty and 69 cases were either moved into the private rented sector allowing the council to discharge its housing duty or change the nature of the agreement with the landlord from a “private sector leased” property to a “management agreement”. This allowed the Council to manage the property on behalf of the landlord but transfer the homeless person to the landlord as their tenant, allowing the tenant to remain in the property and also allowing the Council to discharge its duty. The target of halving the number of cases to 333 was achieved in August 2009. Due to the uncertain nature of numbers that approach the Council this number went up in September and fell below the target again in October.



Outcomes for 2010/11

The focus of the post will remain the same as for 2009/10 in enabling people to access the private rented sector as a means of move on and preventing homelessness. The project will have an exit strategy to main stream the funding of this work into the general running of the temporary accommodation section.

Reduce Funding

3. Brighton and Hove City Council Sanctuary Scheme

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
	Number in TA 151 Repeat incidents of DV 52	Reducing Inequality by increasing opportunity	Objective 2 Priority 8	

The Sanctuary Scheme remains a key component in the city's Domestic Violence Strategy. The Sanctuary Scheme is a multi-agency project which enables victims of domestic violence to choose whether to remain in their own home with professionally installed security measures. The increased security increases confidence to remain securely in the home and avoids disruption to education, employment and family and other social networks. In addition to the social benefits, the cost can be considerably less expensive than the provision of emergency accommodation.

This project was allocated £20,000 in 2009/10. As a result of using alternative sources of funding to carry out works to properties, such as replaced locks and added security measures from via the persons landlord it, has only spent £10,000 of this allocation. With the out turn from the previous year this scheme can be allocated £8,000 from the 2010 grant allocation and still have £15,000 to spend in the next financial year.

Outcomes 2009/2010

The Scheme has been in operation since 2007/08 with 4 households being supported to remain in their own homes following the installation of security measures. In 2008/09, 30 cases were referred and 6 cases prevented from becoming homeless. In the first three quarters of 2009/10, 9 cases were referred and 6 cases prevented from becoming homeless. The expenditure from grant is exclusively for security measures to the persons home the officer cost having been mainstreamed in 2008/09 to provide specialist support to households who are threatened with homelessness due to domestic violence, harassment or hate crime.

As part of the review of the service in 2009/10 the criteria for referral was reviewed to include lower risk groups with an aim of preventing cases from escalating to the higher risk category.

The introduction of monitoring the number of days from referral to completion within a 21 day target was also introduced. This followed a recommendation from the review of the pilot sanctuary scheme. In practice very few cases have been dealt with within the target deadline. This is in the main due to the nature of dealing with domestic violence cases. The clients are often highly distressed and not able to make decisions on remaining in their home or to move as a result of continued threats within this time scale.

Quarterly Monitoring of expenditure, referrals and completed cases was achieved

A review of existing referral routes to establish if there are any further referrals sources that could assist victims of DV to remain in their own homes was undertaken. As a result information was distributed to a number of Solicitor firms dealing with relationship breakdown to open up the scheme to clients that may not otherwise approach the Council and therefore not access the scheme.

Outcomes in 2010/11

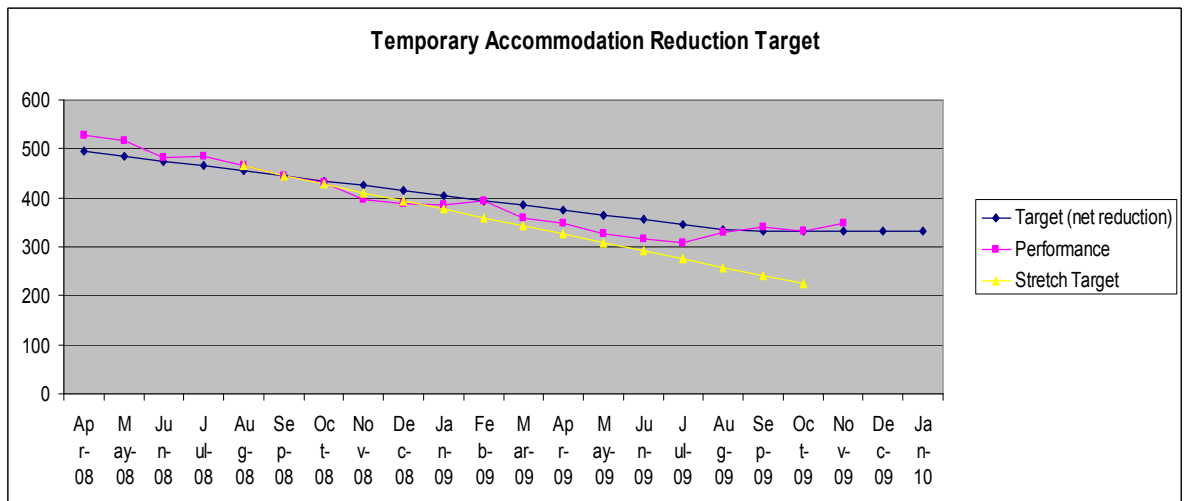
The service has undertaken a number of reviews to ensure that the scheme remains effective and accessible to vulnerable households who wish to remain in their own homes as a result of domestic violence or hate crime. The scheme funding is used as a last result funding stream, after all other avenues to secure safety measures are in place to protect vulnerable people and ensure value for money is obtained.

4. Reduce Funding Brighton & Hove City Council Homeless Strategy Officer

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L27	Reduce TA 156	reduce inequality by increasing opportunities Make Better use of public money	Objective 3 Priority 11,12,13,14	

Outcomes for 2009/10

The Homeless Strategy Officer supports the delivery of the Homelessness Strategy through the further development of an integrated, multi-agency approach to homeless prevention. The Officer develops service level agreements with other departments and agencies to enable early intervention in threats of homelessness, and delivers training workshops to external partners to promote an integrated approach to homelessness prevention. In the past 12 months this role was developed to provide accessibility to the Private Rented Sector and reduction in the use of Temporary Accommodation that needs to be reduced and maintained below the DCLG target of 333 by 2010. The funding on this post has been reduced to reflect the actual cost of this position.



Outcomes 2010/11

With the ending of the DCLG’s temporary accommodation target in March 2010 it is proposed that the role of the Homeless Strategy Officer will be refocused to commence work on the Options plus programme. Housing Options as an approach has work well in prevention of homelessness and ensuring that people are aware of all options that are available to them. Options Plus is intended to take this same approach out to the District offices to ensure that Council tenants with housing issues can receive a whole system approach in exploring how to resolve their housing problems.

Fully Fund

Existing Projects

5. Brighton & Hove City Council IT Development

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24		reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homeless Strategy Objective 1 Priority 1

Project to procure a new integrated IT system for Housing Needs. A system that will record all casework and process that are involved in the prevention of homelessness; assessment of housing and support needs including initial skills audits; allocation of vacancies in supported housing and the tracking of service users through the integrated pathway sharing needs and risk information with housing and work and learning providers with performance management information to improve contract and performance management.

Outcomes

As previously reported initial discussions with developers have indicated that the procurement of this system will be relatively expensive. Permission has been sought and granted to carry over funds from previous years to build

a fund to take this project forward. The first stage of development of Interplan is under way and the key strategies of Single Homelessness, Youth Homelessness and the Homeless strategy are now managed on this system.

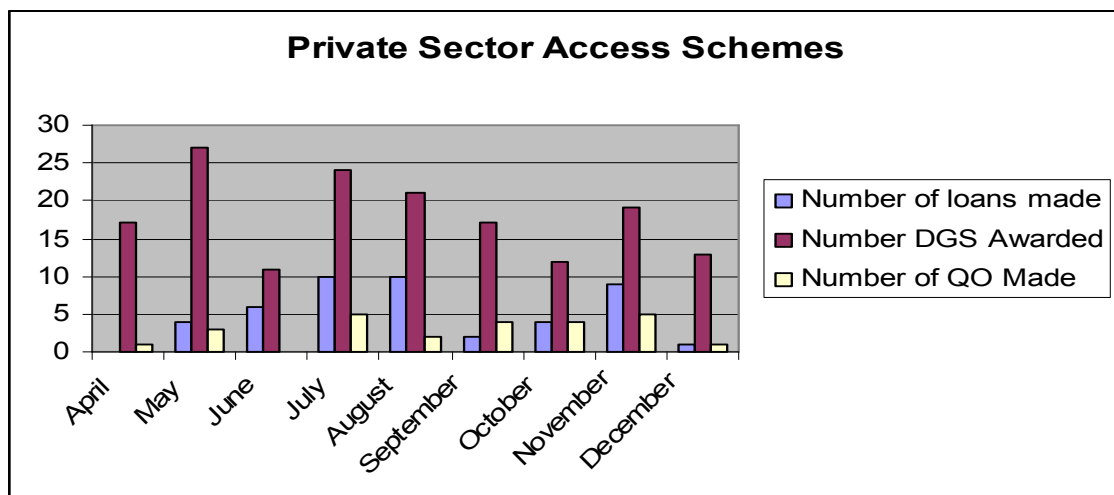
Fully Fund

6. Brighton and Hove City Council Homelessness Prevention Fund

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA I27	Reduce Number in TA 156	reduce inequality by increasing opportunities Make Better use of public money	Objective 3 Priority 8	

Along with other local authorities the council has adopted a “spend to save” approach in assisting people on low incomes to access the private rented sector in a planned way. The fund was originally set up to provide loans for the deposit element of a planned move from one property to another. This is often used for people that are moving for the first time or need to move for reasons beyond their control and they do not have access to the funds to do so.

In January 2008 the Council piloted a new Deposit Guarantee Scheme, which aims to indemnify a landlord until the tenant has saved sufficient funds with the credit union. At this point the money will be transferred to the Landlord and the Guarantee with the Council will be withdrawn. This new scheme has advantages over the Rent Deposit Scheme as it only pays for claims submitted by the landlord at the end of the tenancy and has officers checking the validity of claims. The claim rates on this type of scheme means that a higher number of lettings can be achieved for the same amount of money. In 2007/08 137 cases were provided with support and prevented from becoming homeless. In 2008/09 this rose to 222, 83 loans and 139 deposit guarantees.



Outcomes 2009/10

The Private Sector Access Schemes continue to go from strength to strength. In the first nine months of this year there have been 232 moves into private accommodation. If this continues then a total of over 300 moves may be achieved.

Tenancy Set Up (Deposits Paid)	46
Deposit Guarantees	161
Qualifying offers (Move on from Temporary Accommodation)	25

Outcomes 2010/11

The strength of the preventions approach has directly impacted on the reduction of households in temporary accommodation and has been one of the major factors in the Council's ability to reach its temporary accommodation reduction target. The outcomes for 2010/11 will be to continue to use the prevention fund as the major prevention initiative. In order to achieve value for money the scheme will also continue to use deposit guarantees and to increase the amount of money paid to landlords to enable the funds to be released to fund other moves into the private rented sector.

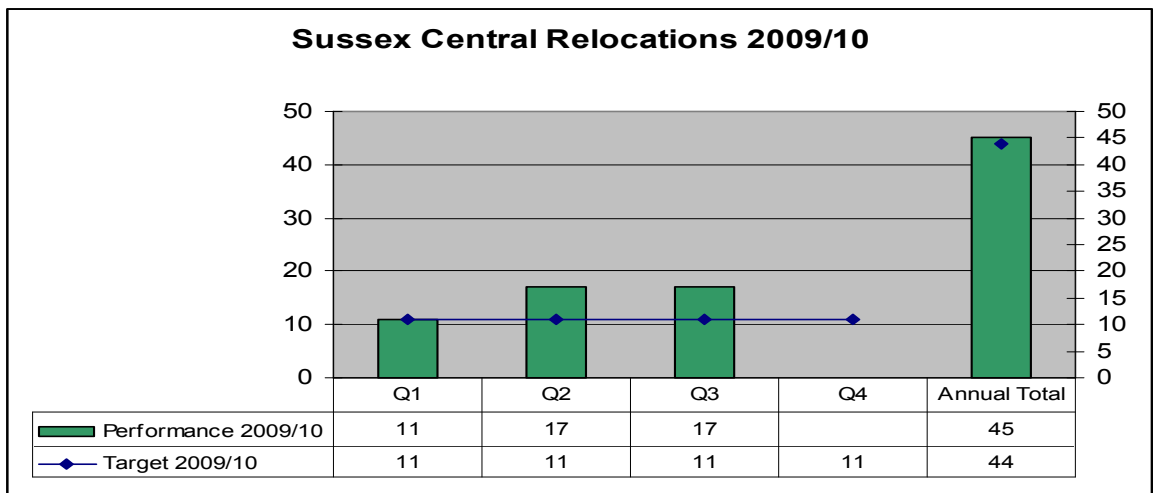
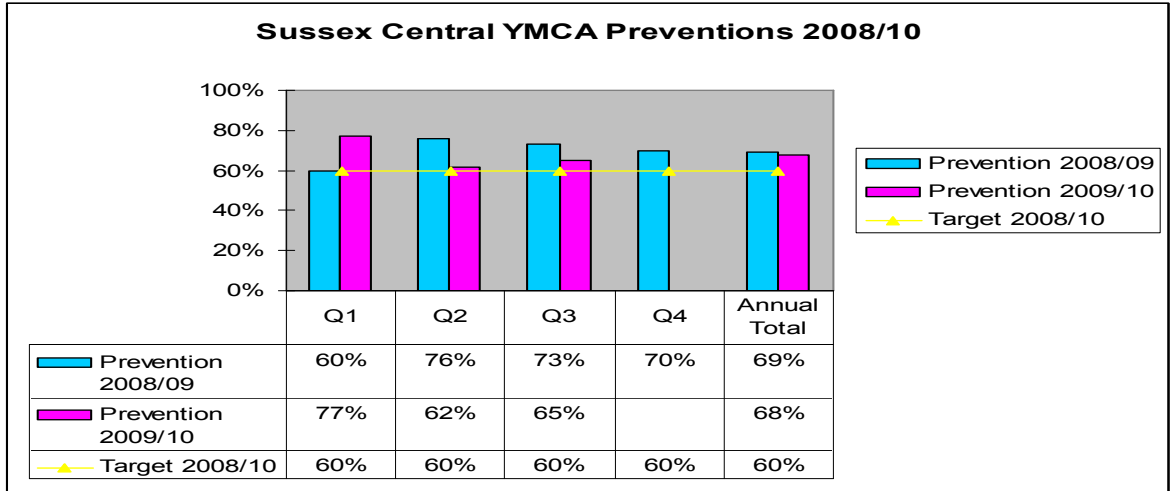
Fully Fund

7. Sussex Central YMCA Young People's Housing Advice Services

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA Indicator: Reduce Rough Sleeping to as Near a Zero as Possible	Reduce Number in TA 156 Young people that are NEET N147 Substance Misuse by Young people N115	reduce inequality by increasing opportunities	Objective 2 Priority 6 Objective 3 Priority 11	Youth Homeless Strategy Objectives 1,2,3,4,5,6 Priorities 1,2,3,4,6,7,8,11,13,15,16,17 Single Homeless Strategy Objective 1 Priority 2

This service aims to reduce the number of young people who present as homeless, particularly as a result of family breakdown, and is strongly linked to the aims of the city's Youth Homelessness Strategy. The service works closely with the Council's Housing Options Young People and Families Team to advise young people appropriately and prevent a new generation of rough sleepers. It provides very strong links to the respite scheme and aims to relocate or reconnect as appropriate young people who arrive from outside of the City to areas where they have networks and connections.

Outcomes for 2009/10



Target	Q1	Q2	Q3	Total at Q3
Reduce rough sleeping of under 25 year olds to under 4	1	0	0	1
To prevent homelessness in 65% of all cases where homelessness is threatened	77%	62%	65%	68% (AVG)
To reduce the number of referrals to B&HCC to make a homeless application. No more than 25 in Q1 and reducing by 5 per quarter	3	2	3	8
To successfully relocate 45 young people out of Brighton & Hove (45 by Q3)	11	17	17	45
Deliver 10 housing information sessions in schools	0	8	0	8
Deliver 2 basic lifeskills / independent living courses to young people at risk of homelessness	1	0	0	1

	Annual Target	2006/07	2007/08	2008/09	2009/10
Life Skills courses	2	3	4	2	1
Housing Advice (Schools)	10	13	4	12	8
Move On sessions	n/a	n/a	9	3	
Other prevention sessions	n/a	n/a	3	2	

Sussex Central YMCA have performed well under the terms of the contract that they hold. There has been no cause for concerns at the regular contract review meetings. The target for the number of relocations has been achieved in the first three quarters of the year. Also of note is the low level of referrals by the service team of clients making a homeless application. This has been below 5 for the first three quarters of the year.

Outcomes for 2010/11

Hove YMCA were successful in competing for a five year tender and will therefore continue to provide this service from 1st April 2009 until March 2014. The targets will therefore be the same as those above. In addition to the contractual requirements and targets, Sussex Central YMCA brings the following added value to the contract:

- Youth Advice Centre at Ovest House is the central hub of existing youth provision – well known and accessible to the target client group.
- Substance Misuse services
- Sexual health, Teenage Pregnancy
- Mediation
- Counselling
- Information Advice & Guidance (Matrix Accredited)
- Action Learning Centre for Youth Homelessness
- Respite Service
- Tenancy Support
- Access to the Private Rented Sector
- Accredited Life Skills Programme
- Peer Education Scheme/Training
- Work Placements across the organisation
- Development of a social enterprise in trading arm of organisation that will provide training and employment opportunities

Fully Funded

8. Crime Reduction Initiatives (CRI)

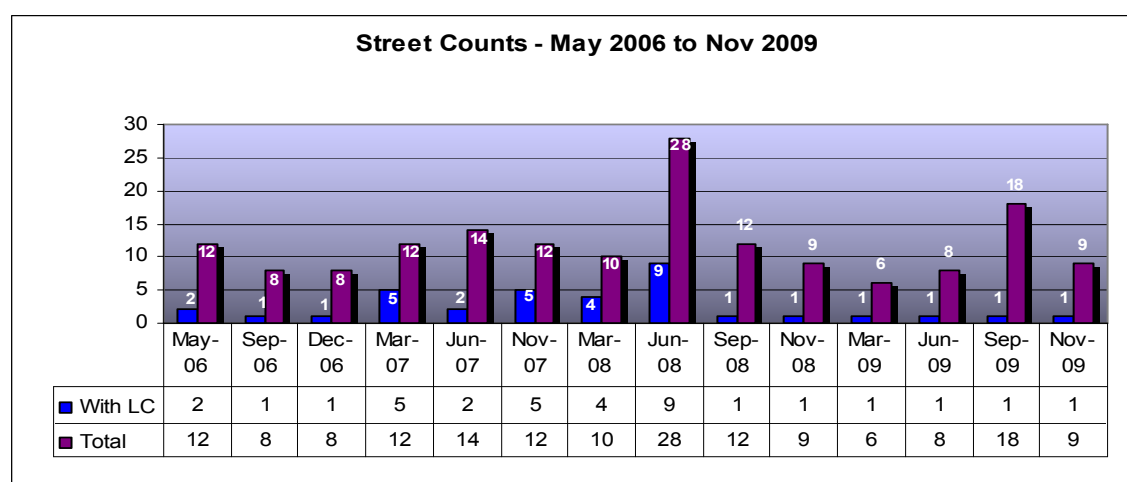
Rough Sleepers Street Services and Relocation Team

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24	Number in TA N156 Number Achieve independent living N141 Offenders in accommodation N143 Perceptions of Anti-Social Behaviour N 17	reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homeless Strategy Objective 1,2,4,5,6 Priorities 2,4,5,13,14,15,16,17

The reduction of Rough Sleeping and related street based anti-social behaviour is a high priority for both the DCLG and the City Council.

CRI have performed consistently well in maintaining the reduction of rough sleeping in the city. The last rough sleepers count in November 2008 found 9 people sleeping rough. A large majority of rough sleepers continue to have no connection to the city and are assisted to return to areas where they often have existing support networks. At the last count only one rough sleeper had a local connection with the City.

The main outcome for this service is to keep the number of rough sleepers as near to zero as possible. This is achieved by continued assertive outreach with the rough sleeping community. The latest count in November saw the number within target.



Target	Q1 Apr- June	Q2 July – Sept	Q3 Oct- Dec	Total
To reduce rough sleeping to as near zero as possible but at least below 10	8	18	9	11 Average
To reduce rough sleeping to as near zero as possible but at least below 5 for those with a local connection	1	1	1	1 Average
66% of rough sleepers to have a positive accommodation, treatment or care outcome	109 81%	148 86%	117 86%	84% Average
80% of new arrivals to B&H returning home / other positive diversionary measures to help new arrivals leave the streets	75 81%	101 83%	68 85%	83% Average

There are additional outcomes that rough sleepers have a positive accommodation, treatment or care outcome. This target has consistently achieved a high level of success at 86% of service users being connected to accommodation, treatment for substance misuse or successfully connected to primary or secondary health care.

Outcomes 2009/10

The contract will continue to have an emphasis on reducing the number of rough sleepers to as near to zero as possible, and providing relocation or reconnection for those people without a local connection. In addition to the contractual requirements and targets, CRI have agreed to provide the following added value within contract price:

- Provision of a specialist mental health worker as part of the Street Services Team
- To provide street shifts at weekends/bank holidays in peak periods rather than Mon-Fri service only
- To provide a peer mentor/volunteer scheme for former rough sleepers/homeless people to train and support service user involvement
- Collation of statistics around offending and substance misuse to maximise the contribution of the Integrated Support Pathway in fulfilment of the Local Area Agreement targets.
- Carry out internal quality audits to ensure highest delivery of service
- Continue to provide training for frontline staff in supported housing bands 1,2 and 3 covering substance misuse, assertive in reach and anti-social behaviour

This added value will provide a seamless service for entrenched rough sleepers who often present with complex needs including Mental Health, Substance Misuse or Dual Diagnosis.

Fully Funded

**9. Brighton and Hove City Council
Work and Learning Manager**

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
Adult Learning Strategy City Employment & Skills plan Supporting people strategy	Participation in volunteering N6 Health and wellbeing N119 Working age on benefits N152	reduce inequality by increasing opportunities	Objective 5 Priority 21,22,23	Single Homeless Strategy Objective 3 Priority 7,8,9,10,11,12

The aim of this post is strategic overview of single homeless services in the city and to identify the employment and training needs of single homeless people, researching current service provision and developing a strategy that facilitates more effective use of current provision, establishes a way forward for addressing gaps in provision and initiates funding bids to develop new projects.

The post holder acts as the council’s lead in developing work & learning opportunities for single homeless people and rough sleepers. In addition the post holder co-ordinates the project ‘Home to Work’ encompassing the provision of Basic Skills (literacy, numeracy, IT) in hostels, life Skills courses and return to work opportunities.

Outcomes for 2009/10

Successful bid for “Migrant Impact” funding £227,600

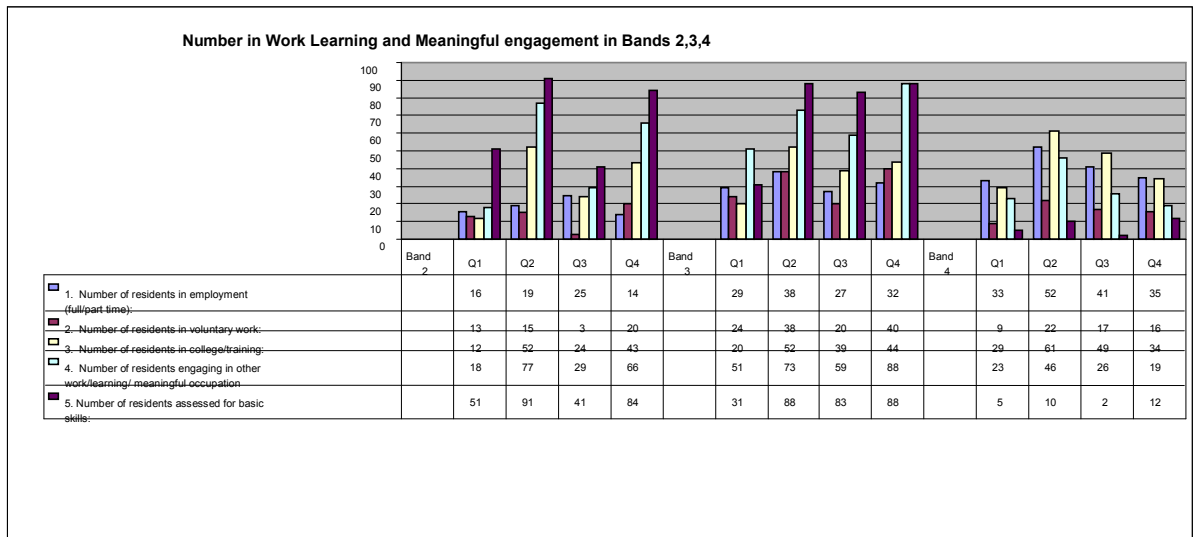
Continued funding for Preventing Offender Accommodation Loss at Lewes Prison

Leading on redevelopment of Palace Place and First Base Day Centre into centres for work & learning activities.

Launch of accredited life skills programme at George Williams House

Coordinate Work and Learning snap shots across Integrated Support Pathway providers

Redevelopment of Windsor Court to provide accessible properties to reduce delayed discharge from hospital and interim care settings



Outcomes for 2010/11

Completion of capital funded project at First Base Day Centre

Ensure completion of 90% of actions in the single homeless strategy are delivered in the year.

Coordination of Severe Weather Emergency Protocol

Coordination of Work and Learning Snap Shots

Project manage POAL Project

Fully Funded

10. Psychology Service

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24		reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homeless Strategy Objective 2,4 Priority 13,14

To work with people at risk of homelessness due to psychological behaviour issues often arising from substance use or rough sleeping. To work with service providers in delivering learning programmes that will achieve the goals of changing clients' thinking and behaviour in order to address cyclical homelessness and a move away from street culture. To develop and promote a new support model of working with the client group that is based on proven clinical interventions such as Cognitive Behaviour Therapy, Solution Focused Brief Therapy and Motivational Interviewing.

Outcomes 2009/10

At the end of quarter 3 the following outcomes had been achieved:

Target	Outcome
Achieve and then maintain an open case load to 90% of a maximum 21 clients throughout the year	71% achieved by the end of Q3 with one post currently vacant.
Reduce the potential for evictions	Numbers in Accommodation at 6 months (Data not provided) 12 months (Data Not Provided)
Link Worker training sessions	Two full modules of training delivered to multi agency supported accommodation providers
Train 12 x Link Workers from across a range of supported housing providers within the first year	24 Link workers have received training in the year to date
Maintain usage 'traffic' on the Mortarnet website	The website has received an average of 267 hits per month
Maintaining 'outreach' work in provider services and the Mortarnet Website to generate new enquiries and referrals for the team	There have been 27 formal referrals to the service in the year to date

There have been successes in relation to this project, particularly in relation to the training provided to front line staff in support services across the city and in ongoing advice provided via the team's website. However, the project has not provided outcome performance data in terms of the number of people maintaining their accommodation or moving onto lower support projects following contact with the service.

Due to the lack of performance data provided it is proposed that the Psychology Service is subject to competitive tendering in 2010/11 and is refocused to provide its service in the Turning the Tide project which works with people experiencing multiple levels of exclusion in areas of deprivation. It is envisaged that the service is likely to deliver better outcomes by complementing other support services in this area. This will ensure that the Council is receiving best value as a result of commissioning this service.

Outcomes for the project will include:

- Number of cases in accommodation after 6 months
- Number of cases in accommodation after 12 months
- Number of cases in accommodation after 18 Months

Fully Funded
11. Sussex Central YMCA
Respite Scheme

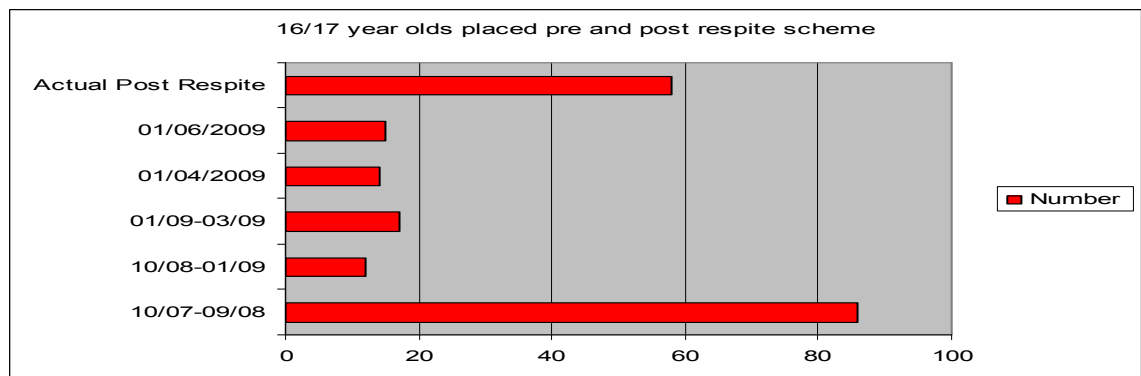
Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 CLG end use of B&B for 16/17 year olds	Number in TA N156 16/17 year olds not in education employment or training (NEET)	reduce inequality by increasing opportunities	Objective 2 Priority 6,7,11	Youth Homeless Strategy Objective 1,2,3,5,13,16,18

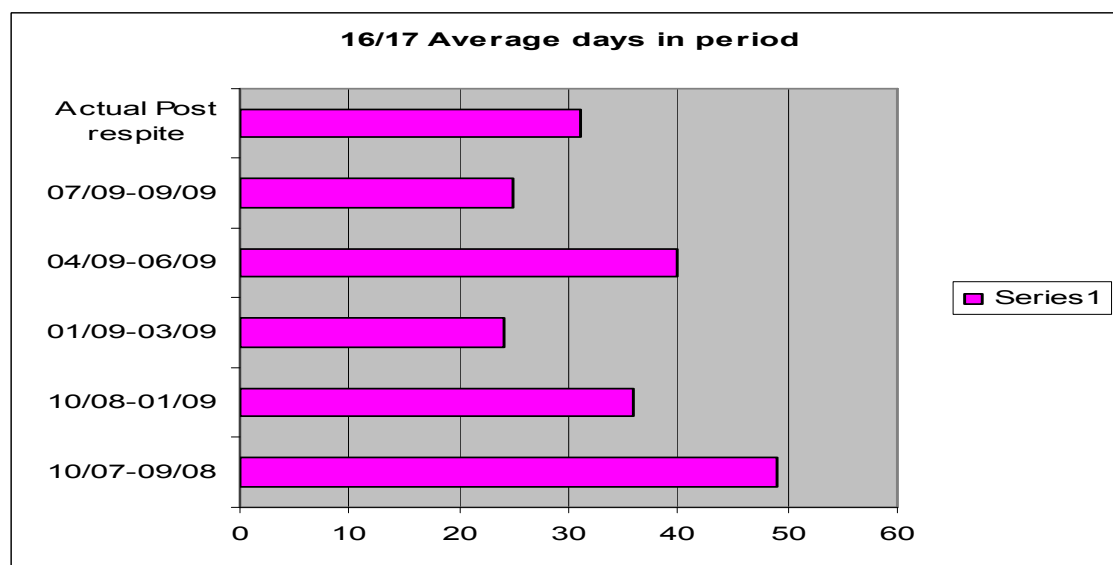
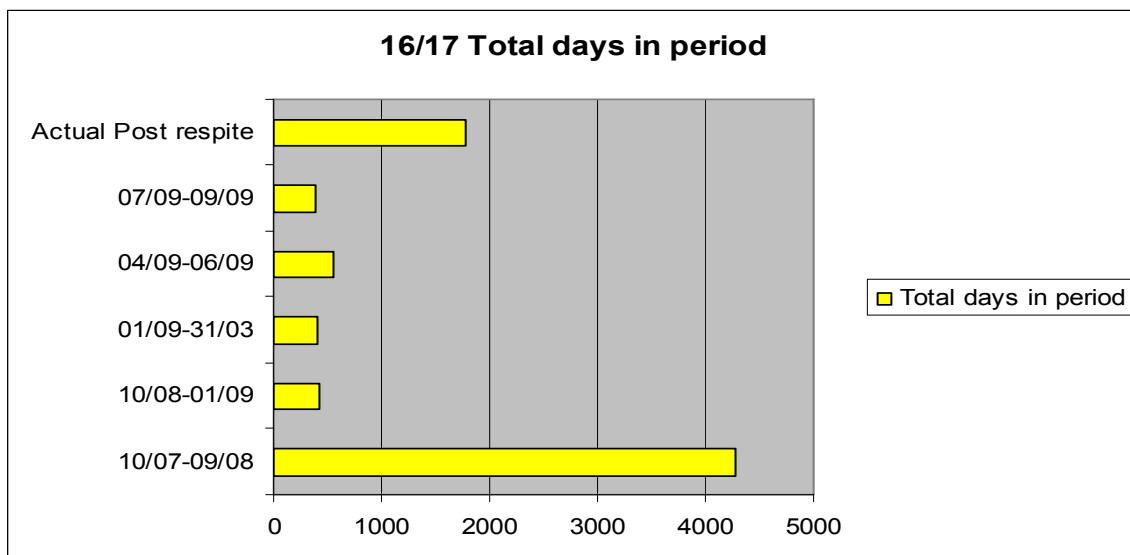
Eviction of young people from the family home continues to be one of the main causes of homelessness in Brighton and Hove. This Scheme was piloted as a result of consultation with the parents of young people locally, which identified that provision of short term respite accommodation to take the heat out of the crisis may have enabled the young person to return home.

Through the Youth Homelessness Strategy, the respite scheme has remodelled the existing units of supported accommodation to provide 5 short terms “crash pads” for young people. Designed to give a short term accommodation option following a family breakdown in order to provide both respite from the situation and therapeutic support to both the young person and the family on a whole family approach; The aim is to return the young person to family home after an agreed period.

Outcomes 2009/10

The scheme became operational in October 2008. The Scheme has added to the projects dealing with youth homelessness in the city and has provided two workers dealing with the needs of young people and more importantly their families. This is key project in ensuring that 16 and 17 year olds are not placed into Bed and Breakfast except in an emergency and not for periods exceeding 6 weeks.





	Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number moved into Scheme	12 per Qtr	9	5	12	13
Number moved out of Scheme	12 per Qtr	6	5	10	14
Returned Home Long Term	15% of 2	2 (33%)	0 (0%)	1 (10%)	3 (21%)
Returned Home Short term with planned access	20% of 2	1 (17%)	0 (0%)	0 (0%)	0 (0%)
Accessed Supported/ PRS or friends relatives	65% of 2	3 (50%)	5 (0%)	9 (90%)	11 (79%)
Number of YP in respite and Families engaged in Family solutions	70%	4 (44%)	2 (40%)	5 (42%)	7 (39%)
Number of YP and Families engaged in Family liaison	70%	4 (44%)	4 (80%)	2 (20%)	6 (38%)
Number of young people that are EET	40%	7	7	6	7

Outcomes 2009/10

The Scheme is due to undergo a review in February 2010 to look at its assessment criteria and performance outcomes for the next financial year to ensure that it remains strategically aligned to the reduction of youth homelessness. This review will report to the Youth Homelessness Working Group.

Fully Fund

12. Various Supported Housing Providers Cash incentive Scheme

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA Target Reduce Rough Sleeping to as near a Zero as Possible	Number of vulnerable people living independently N141	reduce inequality by increasing opportunities	Object 3 Priority 11,13,14	Single Homeless Strategy Objective 1,5 Priority 1,16

This funding will increase the amount of rough sleeper “move on” accommodation available for hostel residents who are ready to move on to more independent living.

There are a number of service users in Assured Tenancies in RSL supported housing that are now part of the single homeless Integrated Support Pathway (ISP). The pathway provides a clear route for service users to move-on towards independence. Although current practice is to issue Assured Shorthold Tenancies in ISP properties, in the past Assured Tenancies have been issues meaning that there is a reduction in the amount of move-on accommodation available. This can result in the pathway becoming silted up and prevents some people from moving on when they are ready. This funding will provide a cash incentive to service users in Assured Tenancies to relocate to alternative accommodation either in the private sector or general needs RSL housing and allow movement for other service users in Bands 2 and 3 of the ISP.

Outcomes 2009/10

5 cases are expected to have moved in the financial year

Outcomes for 2010/11

10 cases to be moved to independent living

Fully Fund

**13. Brighton Housing Trust
Severe Weather Emergency Protocol (SWEP)**

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible	Perceptions of anti-social behaviour N17	reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homeless Strategy Objective 1,4 Priority 1,2,14

The Council has to make provision for opening a severe weather shelter when the temperature falls below 0 degrees for more than three consecutive nights. The Council has developed a protocol with Brighton Housing Trust and CRI to provide an emergency shelter in the City.

This year the country has experienced one of the worst winters for many decades and this resulted in the SWEP being opened both earlier and longer than in previous financial years. The Emergency Shelter was also moved this year to Steine House as a result of refurbishment works at First Base Day Center. In addition to this provision was made in January to extend opening hours to ensure that rough sleepers had somewhere to go during the day.

There are no specified outcomes for this project although the partners are expected to work with individuals whilst in the shelter so that they do not return to the streets

Fully Fund

**14. Emergency/Supported Lodging Scheme
Sussex Nightstop**

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible	CLG use of B&B for 16/17 year olds Numbers in TA N156	reduce inequality by increasing opportunities	Objective 1,2,3, Priority 1,6,7,11,12	Youth Homelessness Strategy Objective 1,2,4,5 Priority 1,2,3,5,13,16,18

The Council has worked with Sussex Nightstop to develop an emergency/ supported lodging scheme for under 25 year olds. Sussex Nightstop has affiliated to the De Paul Trust who link into a national network of emergency lodging schemes for young people. The aim is to assist young single homeless people to access accommodation with host resident landlords who will be willing to let out a spare room. Some of the placements will respond to

emergency situations and if appropriate will become supported lodgings offering longer term housing solutions. This may also provide the homeowner with a much needed income in the current financial climate.

Outcomes for 2009/10

Set up governance arrangements for the project
 Establish procedures to recruit, vet and train Host Landlords
 Establish referral procedure with City Council for Service Users

Outcomes for 2010/11

Develop project to reduce the need to place young people in Bed and Breakfast
 Develop agreed outcomes i.e. number of hosts trained number of places available.

Fully Fund

**15. Brighton and Hove City Council
 Innovation Fund**

To promote the work of the City’s Homelessness Partnership and provide funding for small pieces of work detailed on the Homelessness Strategy Action Plans to be undertaken by partner agencies. Not all of the allocated grant was spent against this budget heading and it is proposed to roll over any remainder into the next financial year to increase the capacity of this fund.

Outcomes for 2009/10

The innovation fund has provided funding for three projects in the current financial year

Single Homeless Strategy Launch

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible		reduce inequality by increasing opportunities	Objective 1,3 Priority 1,2,3,4,5,11,12,13,16,21 22,23,24,	Single Homelessness Objectives All Priorities ALL

The City Council has a well developed Single Homeless Strategy formulated with a number of partners over the past decade. A new strategy was developed in 2009 to ensure that the direction the City takes is known to it’s

partners and is the only strategy that concentrates of the issue of rough sleeping.

As part of the National Federation of Housing’s “supported housing” month the City launched the new strategy to raise awareness of the work of providers of supported accommodation in the integrated support pathway and firmly embed the strategic direction in keeping rough sleeping to as near as zero as possible and to enable people to engage in support services to improve health and wellbeing and further support the activities of services that promote basic, life and employment skills. The Launch was well attend by agencies in the city included participation from health, employment, offender and voluntary sector agencies.

The Strategy has received positive feedback from Communities and Local Government and has already been cited as good practice in embedding work and learning into service provision.

Voicemail4all

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible	Number in TA N156 Number Achieve independent liivng N141 Offenders in accommodationN143	reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homelessness Objectives All Priorities All

This project is aimed at providing rough sleepers and single homeless people with voicemail accounts that can be accessed by the person using a free phone number. The scheme has been used in London for a number of years to enable rough sleepers and single homeless people to remain in contact with service that they are engaging with such as accommodation providers.

The project has been funded as a pilot in the City and will be one of the first to be run outside of London. It is proposed that the funding for this project will be from homelessness grant allocation in 2010/11

Outcomes for 2009/10

- Provision of 150 Voicemail accounts
- Training of partner agencies on registering service users
- Provision of publicity material to promote the scheme
- Launch of the project in the city.

Outcomes for 2010/11

- Provision of 150 voicemail accounts

Establish project outcomes
 Evaluation of first year of project
 Look to roll out to other providers with other revenue funding

Working Hostels

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible	Number achieving independence N141	reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homeless Strategy Objective 1,5 Priority 1,16

The council has been working with Brighton Housing Trust to establish a working model for the provision accommodation for people that are working but have lost their accommodation. This is a key action in the Government's rough sleeping strategy and has already received national attention as a model of good practice.

Working hostels are designed to offer low level support to individuals on a short term basis at Local Housing Allowance levels to ensure that they are able to maintain employment and get back on their feet. The project has been running for 9 months and is still in its development stage. The project has 18 beds and has already seen a number of people maintain employment or being work ready, actively seek work. Brighton Housing Trust is making a Lottery Application in order to further develop this project.

Outcomes 2009/10

35 people have used the service.
24 of these were not engaged with any work or learning activities prior to entering the project.

Those who found or were in work related activities during their time at the project:

3 full time work
9 part time work
6 voluntary work
14 BAOH work shops
5 completed or are currently on work placements
12 linked in with Working Links Progress to Work

Move on:

Total of **19** people have moved on from the project:
2 moved on to PRS
1 moved on to accommodation provided by job

- 7 moved on to general needs BHT property
- 1 supported to move to BHT Route One Project

Outcomes for 2010/11 N/A

New Initiatives

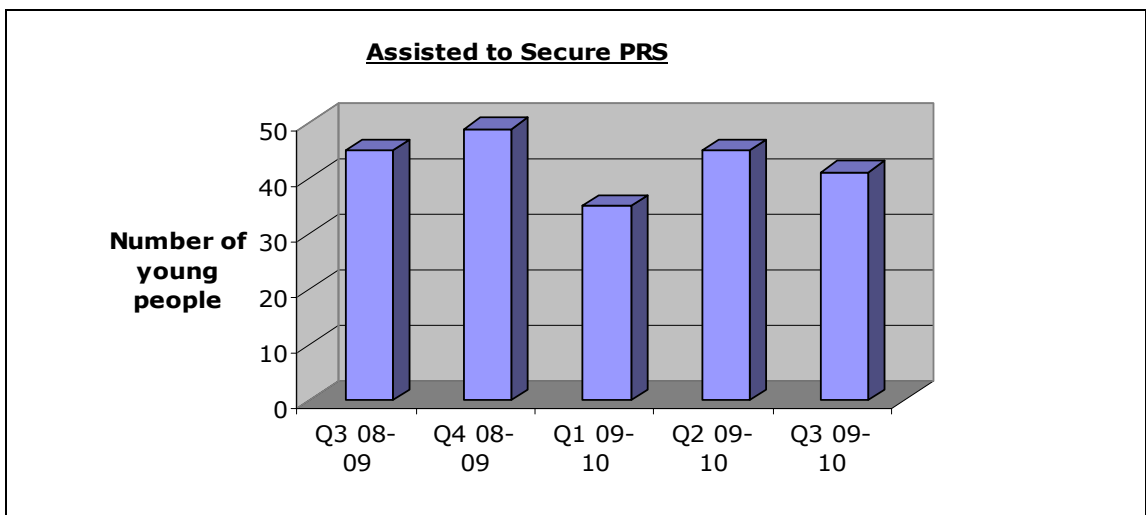
**16. Sussex Central YMCA
Private Rented Access Scheme**

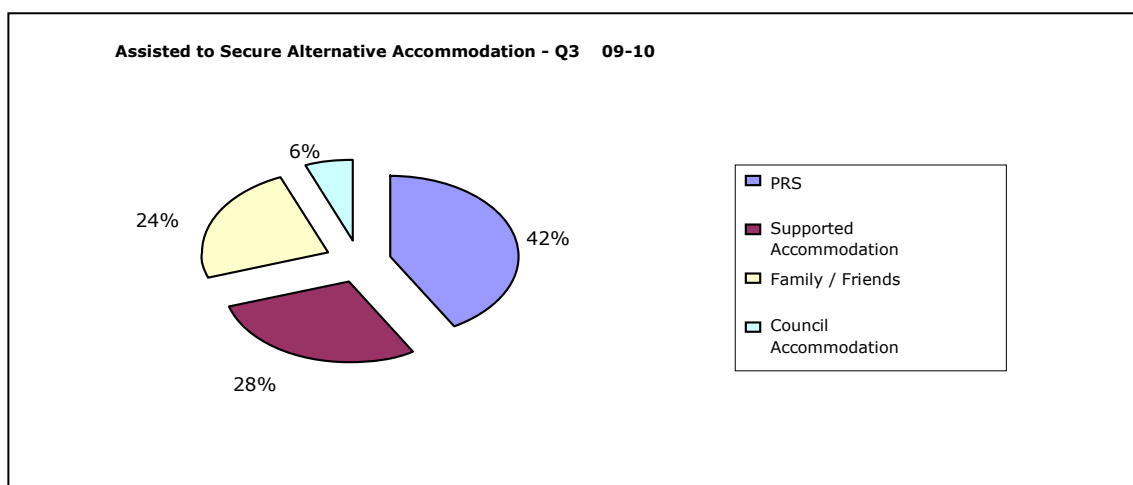
Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA Target Reduce Rough Sleeping to as near a Zero as Possible	Achieving independent living N141	reduce inequality by increasing opportunities	Objective 1,3 Priority 1,11,12,13,14	Single Homeless Strategy Objective 4, 5 Priority 16 Youth Homeless Strategy Objective 1,2,4,5 Priority 1,7,13,16,17,18

A strategic aim of the Council’s homelessness strategies is to ensure that maximum use is made of the private rented sector as a housing option. With 23% of accommodation being in this sector it plays an important role in providing accommodation solutions.

In 2007 Sussex Central received funding for a private sector accommodation worker from the Communities and Local Government. This funding was then picked up by supporting people and the recession impacts funding in the past six months.

As a key project in opening up the private rented sector it has housed approximately 140 young people in the past year and is now one of the main housing options for young people in the city.





Outcomes for 2010/11

This will be the first full financial years funding from the homelessness grant allocation and the Council will work with Sussex Central YMCA to maintain and expand the number of referrals into the private rented sector.

To secure 35 private moves into the private rented sector per quarter

To expand the number of moves by 5 per quarter in 2010/11 subject to market conditions.

To promote the private sector as a sector of choice to young people

To work with organisations to provide work placements to increase employability of young people.

17. New Initiatives

Voicemail4all

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible	Number in TA N156 Number Achieve independent liivng N141 Offenders in accommodation N143	reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homelessness Objectives All Priorities All

This project is aimed at providing rough sleepers and single homeless people with voicemail accounts that can be accessed by the person using a free phone number. The scheme has been used in London for a number of years to enable rough sleepers and single homeless people to remain in contact with service that they are engaging with such as accommodation providers.

The project has been funded as a pilot in the City and will be one of the first to be run outside of London

Outcomes for 2010/11

Provision of 150 voicemail accounts

Establish project outcomes

Evaluation of first year of project

Look to roll out to other providers with other revenue funding

18. New Initiatives

Brighton and Hove City Council

Working Groups Administration

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24 Target Reduce Rough Sleeping to as near a Zero as Possible		reduce inequality by increasing opportunities	Objective 1 Priority 1	Single Homeless Strategy & Youth Strategy Support to deliver

The City has developed a number of strategies with partner agencies to forward the work of prevention of homelessness, reducing rough sleeping and young people at risk of homelessness. In order to maintain the well developed partnership a number of working groups have been formed, each with their own action plan to ensure delivery of the key objectives. They comprise the Day and Street Services, Youth Homelessness, Integrated Support Pathway, Work and Learning and Recession Impacts Working Groups. All of the above groups report to the Housing and Social Inclusion Steering Group.

These groups require some administrative support to assist in the smooth operation of their meetings. It is proposed to fund a 0,2 full time equivalent to assist with organisation of meetings, agendas and general communication on funding, work, learning and employment opportunities are distributed to partner agencies to maximise their impact.

Outcomes 2010/11

Support 30 working group meeting per year

Distribute information to partners on funding, work & learning and employment opportunities.

19. New initiatives

Crime Reduction Initiative

Foundation Programme Mentoring Project

Strategic Links	National Indicators	Council Priorities	Homeless Strategy priorities	Other Strategies
LAA L24	Alcohol harm related hospital admissions N39 Drug Users in effective treatment N40 Adults in contact with secondary mental health N150	reduce inequality by increasing opportunities	Priority 1 Objective 1,2	Single Homeless Strategy Objective 4 Priority 13,14

The aim is to provide a quality mentoring service to ex-rough sleepers who are participating or have completed a structured day programme for drug users (the Foundation Programme) and are living in supported accommodation as part of the longer term resettlement package.

The service aims to fill the support gaps in the evenings and weekends at hostels in the city. The Mentoring Scheme in conjunction with other agencies seeks to reduce the use of substances illicit and licit, drug related deaths, relapse, rough sleeping and street based anti-social behaviour activity. The service is popular with service users who are able to deal with mentors that have been through similar life experiences to themselves.

The service was funded by the council in 2008/09. However, CRI absorbed the running costs themselves during 2009/10 on the understanding that that officers would recommend to continue the service in a different format in 2010/11.

Outcomes for 2009/10

Target	Q1 April – June 09	Q2 July – Sept 09	Q3 Oct – Dec 09	Total
To attach 5 mentors to the project per annum	5	3	3	11
To engage with 30 mentees per annum (10.5 by Q3)	13	12	14	39
The mentors to have 2 contacts per week for the period of three months = 40 (no. of times mentors have had contact in Qtr = 120 up to Q3)	604	432	440	1,476
To engage with 2 clients from each hostel where FORUS groups are facilitated	11	9	11	31
75% of these clients to access the mainstream day programme	100%	100%	100%	Average of 100%
50% of clients on waiting list to be linked with a mentor	100%	100%	100%	100%
Reduce non-attendance to assessments from 50% to 15%	88%	91%	93%	Average of 90%
40 clients per annum to report improvements in physical and mental health	10	12	14	40
40 clients to complete the programme per annum	12	6	5	23

Outcomes for 2010/11

As part of the *No One Left Out*, national rough sleepers strategy, peer mentoring is noted as being an area that can be used to give support to residents who face evictions. The foundation peer mentoring will look change the use of peer mentors in this area in the next financial year and develop monitoring outcomes on this new area of work and work with in the integrated support pathway. This realignment will achieve an objective from the Government's *No On Left Out* rough sleeper strategy.

- 6 people through the scheme in the year
- 36 people supported in band 2 who are repeat evictees have moved to another hostel
- 50% of these people to be supported to prevent further evictions within first 6 months of stay
- Evictions of those people to be reduced
- 100% of those who are substance misusers to be supported through treatment.

